

TERMS OF BOOKING

I understand that the following will apply where appropriate.

PAYMENT

1. Reservations will only be confirmed upon receipt of a completed application form with a deposit of 20% of the course fee. Telephone bookings will be held only if a completed form and deposit is received within 7 days.
2. Bookings made within 14 days must send full course fees.
3. The balance must be received at least 14 days prior to the course, failing which we reserve the right to treat the booking as cancelled.
4. Any cancellations must be by written notice. Cancellations later than 28 days prior to the course date will cause the deposit to be forfeit.
5. Cancellations within 14 days or non-arrival of person or persons on any event will result in full fees being charged.
6. If the weather, industrial action or any other circumstances outside our control cause the course/holiday to be delayed or changed ANGLESEY DIVERS cannot accept liability for consequent loss, damage or expense incurred by the customer.
7. In the event of staff illness, equipment failure, insufficient students, or any similar reason which makes cancellation of a course necessary, the maximum possible notice will be given and the full deposit refunded.
8. If, during a course ANGLESEY DIVERS decide the course should be terminated through the clients lack of experience or dive fitness, full course fees will be charged.
9. Should the clients experience illness during the course i.e., ear clearing , sinus etc, which delays or terminates the course, full fees will be charged and where possible an alternative date will be offered.

GROUP BOOKINGS

10. In the event of the non-arrival of person(s) from any group the full fee will be charged. Group leaders are advised to ensure that full fees are paid to them before arrival.

BOAT DIVING

11. The owner will skipper, navigate and command the vessel and will be the sole judge in all matters affecting the safety, circumstances and operation of the vessel. The owner may appoint a substitute skipper on the same terms.
12. The owner, skipper and crew shall not be responsible for any loss or damage whatsoever suffered by the hirer, his licensees or guests in respect of property, or for any delay whether the same arises by reason of the negligence of the owner, skipper or any other persons employed by them.
13. The hirer shall provide a competent person or persons to supervise diving activities and the use of diving equipment, and shall be fully responsible therefore.
14. No diving shall be allowed by persons not wearing a suitable buoyancy aid and surface marker buoys shall be used whenever the skipper dictates necessary.
15. In the event of bad weather on the day, the skipper may at his sole discretion cancel boat diving activities. Under these circumstances full fees, less the deposit will be refunded.
16. Deposits are non-refundable.
17. If the hirer cancels the booking within 7 days or fails to arrive on the day, no refund will be given.

SCHOOL EQUIPMENT

18. Persons using the school equipment for any diving course shall be responsible for the said equipment from the time of issue, and any loss or damage will be charged at replacement value.

We strongly advise clients to take out holiday cancellation insurance

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